

The Role of Measurement in SHN Interventions

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SHN!

- Flagship program of CPSI
- Interventions – bundles of best practice
- Evidence-based
- Getting Started Kits
- Compliance and rates

Measurement is not the goal...

...Improvement is the goal

- People doing the work need to be convinced
- Compliance and rates are measured
- Must be communicated
 - Leadership
 - Staff

Improvement in Measurement

- Measurement was often a barrier to spread
- Complex effort, resource intensive
 - Data collection, inputting, analysis, communication
- New forms more efficient
- Patient Safety Metrics System

Lessons Learned

- Implementing interventions is a group effort
- Just start...you have to learn by doing

“We cannot do everything at once, but we can do something at once.” – Calvin Coolidge